



Courtesy of Susie Mack, ND UCEDD

Consumer Satisfaction Data

(Scroll down for IOM)

Before your activity happens, ask yourself – **WHICH** core function will apply to your upcoming activity?

IMPORTANT: You must consider these things **BEFORE** your activity to appropriately collect the data!



If your core function choice is ...

- Interdisciplinary Pre-Service Training,
- Community Training with a frequency rate of regular, on-going trainings only meaning
 - 1) cohort of participants over a series of sessions or
 - 2) one-time trainings that reoccur with regular frequency)
- Technical Assistance for sustained UCEDD relationships defined as on-going frequent with more than 3 contacts per year

Yes

A black stick figure is shown in profile, looking down with a speech bubble coming from its mouth.

You **MUST** collect initial outcome measures data!

If your core function choice is ...

- Continuing Education
- Direct Clinical Services
- Other Direct Services
- Demonstration Services
- Research
- Information Dissemination

No

You **DO NOT** **NEED** to collect Initial outcome measures data!



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Initial Outcome Measures