



Information and Assistance:

Waisman Resource Center is home to one of the five Regional Centers for Children and Youth with Special Health Care Needs (CYSHCN), part of a statewide network that provides free and confidential information and assistance to parents of CYSHCN and the professionals who work with them. We will help to answer your questions and connect your family to resources, services and supports.

1-800-532-3321/ 608-265-8610/ www.waisman.wisc.edu/cyshcn/

Help is available- Call with questions!



2015 Resource Roadmap

Front: description of variety of types of services and supports.
Back: listing of specific names and contact information



Planning for Adulthood:

Youth ages 14 to 21 with disabilities and their families can receive help with planning for the transition to adulthood. Activities include moving from pediatrician to adult health provider and exploring opportunities in education, work and community living. Resources include Aging and Disability Resource Center (ADRC), Division of Vocational Rehabilitation (DVR), Department of Public Instruction (DPI) and Independent Living Centers (ILC.)

Health Department:

Public Health services include prenatal care coordination, local immunization clinics and home visits by public health nurses. Some local Public Health Departments provide school health nursing consultation, family planning services, home care, environmental health services and the WIC nutrition program for pregnant and breastfeeding women and their children.

Special Education:

All public schools are required to provide special education and related services to children who are eligible. The Individuals with Disabilities Act (IDEA) is the federal special education law that covers children ages 3 through 21. If the team of parents and school staff agrees a child is eligible, the team will create a written plan of services called an Individual Education Program (IEP) to determine how to best support the child.

Recreation:

Children and adults with disabilities benefit from sports, social and recreational activities. A variety of organizations provide recreation activities and are listed on the other side.

Transportation:

Families can receive help with transportation for medical and non-medical destinations. Sometimes a family must pay privately and sometimes this is publicly funded depending on each individual situation, location, insurance and the transportation service's policy.



When You Don't Know Who to Call, Call Us!

1-800-532-3321

Southern Regional Center for Children and Youth with Special Health Care Needs, at the Waisman Center

Infants and Young Children:

Early intervention services, through the Birth to 3 Program, are available in every Wisconsin county for children who meet eligibility criteria. Birth to 3 professionals work in partnership with parents to help children with developmental delays grow, learn and communicate.

Training and Advocacy:

State and local agencies provide information and assistance for families on how to best understand, protect and advance the legal, human and service rights of children and youth. Resources include legal assistance, help with an IEP and health benefits counseling. Parent training parents learn about resources and how to be a good advocate for their children.

Health Care Coverage:

Medicaid programs help eligible children and adults with disabilities pay for medical care. Each program has different eligibility criteria that need to be assessed at the time of application. Programs include BadgerCare Plus, SSI, Katie Beckett, and Children's Long Term Support Waivers. Children and young adults may also be covered by private insurance because of a job or coverage through a parent's insurance.

Respite:

Respite care provides families with a qualified caregiver and a break from 24 hour care responsibilities and is a needed resource for most families with children and youth with special health care needs.

Child care:

Childcare resource and referral agencies are located throughout Southern Wisconsin. Supporting Families Together Association will direct you to the closest program in your area.

County Human Services Department:

Dane County Human Services department provides access to long-term supports and services for eligible children and adults experiencing cognitive, physical and emotional disabilities. Programs include case management, respite services and other in-home, after-school and out-of-home supports.



Wisconsin Statewide Resources

ABC for Health, Inc. - a nonprofit public interest law firm dedicated to ensuring health care access for children with special needs www.safetyweb.org	1-800-585-4222
The Arc-Wisconsin Disability Association - advocacy, support groups, training, information and referral for persons with cognitive disabilities www.arc-wisconsin.org	1-877-272-8400
Birth to 3 - Wisconsin's Early Intervention (IDEA-part C) program for children under age 3 with a developmental delay www.dhs.wisconsin.gov/children/birthto3/	1-800-642-7837
(DRW) Disability Rights Wisconsin - provides protection and advocacy for persons with disabilities in Wisconsin www.disabilityrightswi.org/	1-800-928-8778
(DPI) Wisconsin Department of Public Instruction: Special Education Team - information on public education for children with disabilities dpi.state.wi.us/sped/tm-specedtopics.html	1-800-441-4563
(DVR) Wisconsin Division of Vocational Rehabilitation - employment training program for individuals with disabilities living in the community dwd.wisconsin.gov/dvr	1-800-442-3477
(FACETS) Wisconsin Family Assistance Center for Education, Training and Support - provides free information and assistance regarding parent and student rights and opportunities in education www.wifacets.org/	1-877-374-0511
Family Support Program - provides information about services and resources, funding and linking with other families http://www.dhs.wisconsin.gov/children/fsp/	1-800-642-7837
Family Voices of Wisconsin - a grass roots training, information and advocacy network of families w/ focus on policy and budget www.fvofwi.org/	1-608-220-9598
FoodShare Wisconsin – provides low-income families and individuals to buy nutritious food https://access.wisconsin.gov	1-800-362-3002
Head Start/ Early Head Start - child-development program for children (0-6) of low-income families, 10% of children enrolled have special needs www.whsaonline.org	1-608-442-6879
(ILCs) Wisconsin Independent Living Centers - consumer-driven services to promote full participation in society of persons with disabilities. Services include: health benefits counseling, assistive technology, peer support and advocacy dhs.wisconsin.gov/disabilities/Physical/ILCs.htm	1-800-642-7837
Legal Action of Wisconsin - non-profit agency providing legal representation to low-income people and others www.legalaction.org	1-800-362-3904
(NAMI) National Alliance on Mental Illness- Wisconsin – provides crucial information to persons affected by mental illness www.namiwisconsin.org	1-800-236-2988
Parent to Parent of Wisconsin - provides one-to-one connection with another parent who has similar experience and who knows firsthand about the feelings and realities that come with having a child with special needs www.p2pwi.org/	1-888-266-0028
Respite Care Association of Wisconsin - promote, support and expand quality respite care resources across the lifespan for families www.respitecarewi.org/	1-866-702-7229
Social Security - financial benefits (SSI, SSDI) for children meeting income and asset eligibility criteria www.ssa.gov/applyfordisability/child.htm	1-800-772-1213
Supporting Families Together Association, (formerly CCR&R) – network of community-based child care resources and referral agencies www.supportingfamilies.together.org/	1-888-713-5437
(WATI) Wisconsin Assistive Technology Initiative – volunteer network of assistive technology (AT) consultants providing training and support within Wisconsin educational settings www.wati.org/	
Wisconsin Center for the Blind & Visually Impaired provide low vision evaluations, rehabilitation services, legislative advocacy, and free white canes. Variety of aids for those with vision needs available for purchase www.wcbvi.k12.wi.us	1-800-832-9784
Wisconsin Department of Health Services, Office for the Deaf & Hard of Hearing (ODHH) - program/resource for people with hearing loss and their families. TTY-Amplified telephone distribution. Equipment demonstration and loan network list dhs.wisconsin.gov/sensory/	1-608-243-5732 (TTY) 608-243-5733
Wisconsin Family Ties – network of Family Advocates who provide support groups, peer-mentoring, training, advocacy, information and referral for families that include children and youth with mental, emotional, behavioral or substance abuse disorders www.wifamilyties.org/	1-800-422-7145
Wisconsin First STEP – 24-hour information and referral service to assist Wisconsin families who have children with special needs www.mch-hotlines.org	1-800-642-7837
Wisconsin Regional Centers for Children and Youth with Special Health Care Needs (CYSHCN) - a network of information and assistance services so all families of children /youth with disabilities or special health care needs and providers have access to accurate information www.dhs.wisconsin.gov/health/children/RegionalCenters	1-800-642-7837
(WSPEI) Wisconsin Statewide Parent Educator Initiative - parent liaisons that work with families, educators and school districts through the CESA's to promote positive partnership and free consultation to families of children with special educational needs http://sped.dpi.wi.gov/sped_parent	1-877-844-4925
HEALTH COVERAGE	
ACCESS – FoodShare, Health Care (BadgerCare), Child Care Assistance, & Energy Assistance programs – https://access.wisconsin.gov	1-800-362-3002
Katie Beckett - Medicaid for children not eligible for other Medicaid programs because of income/assets requirements http://www.dhs.wisconsin.gov/children/kbp/	1-608-265-4102
Medicaid (Medical Assistance, M.A., Title 19, BadgerCare Plus, Katie Beckett, SSI, HealthCheck) Recipient Hotline – information about eligibility, rights, covered benefits, providers, problems with bills, etc. for those with Medicaid.....	1-800-362-3002
Medicaid Ombudsmen – assistance with appeals, complaints, billing problems etc. for Medicaid HMO enrollees.....	1-800-760-0001
WIC Nutrition Program – food and education for pregnant and nursing women; food/formula for young children; breastfeeding support dhs.wisconsin.gov/wic/	1-800-722-2295

Dane County Resources

Note: Phone numbers are in the 608 area code or are toll-free

Advocacy

ABC for Health, Inc. (<i>benefits counseling and legal services for families of children with special health care needs</i>).....	261-6939
Arc - Dane County (<i>advocacy, programming & outreach</i>)	833-1199

At-Home Support (Respite, Personal Care, Resources)

Catalyst Inc. (<i>home-health agency specializing in services for children and young people with physical disabilities</i>).....	238-8119
Center for Families, Respite Center	241-5150
Community Living Alliance (<i>personal care provider</i>)	242-8335
CompassWisconsin: Threshold (<i>Apply for Katie Beckett, Family Support & Children's Waivers</i>)	263-7861
Family Support and Resource Center (<i>funding/waiver</i>)	237-7630
Gio's Garden (<i>respite for ages 0-6</i>).....	833-4467
Maxim Healthcare Service (<i>personal care, skilled nursing</i>) ..	232-1000
SoSiab Care, Inc. (<i>personal care, skilled nursing, English, Hmong, Laotian, Cambodian, Spanish</i>).....	244-1160
(UCP) United Cerebral Palsy, Respite Care	273-3318

Child Care

Community Coordinated Child Care, Inc. (4-C's) (<i>assists with locating childcare providers in your area</i>)	271-9181
Satellite Family Child Care (<i>network of Madison family childcare providers who meet high-quality standards</i>)	270-3438
(UCP) United Cerebral Palsy, Youth Resources (<i>support for inclusion in day care and community settings</i>)	273-3318

Equipment

Independence First Mobility Store (<i>used equip. to buy</i>).....	243-1785
Kindred Kids (<i>used equipment for loan</i>).....	438-5844

Infants and Young Children

Birth to 3 (<i>service coordination & early intervention for children 0-3</i>)	
Bridges for Families: within Madison School District:	204-6242
Birth to 3 Connections: outside of Madison School Dist:	273-3232
Head Start/Early Head Start/Dane County Parent Council (<i>child-development program for kids (0-6) of low-income families</i>) ...	275-6740

Health Department and Health Resources

Access Community Health Center/ Harambee	443-5480
Aging & Disability Resource Center (age 18 and over)	240-7400
Allied Wellness Center	274-7006
Public Health Madison and Dane County	266-4821
WIC Nutrition Program	267-1111

Dane County Human Services Department

Child Protective Services Helpline	261-5437
Children with Disabilities Unit	242-6225
Economic support/ Job Center (<i>housing, energy assistance, food stamps, Medicaid, SSI</i>)	245-5390
General Information	242-6200
Service Access Questions: Ombudsman/Advocate	242-6477

Information, Assistance & Referral

2-1-1 (<i>United Way's 24-hour information & referral service</i>)	2-1-1
Recovery Dane formerly New Directions Information Center (<i>adult mental health information and referral</i>)	273-1661
Southern Regional Center for Children/Youth with Special Health Care Needs (<i>Information, assistance, referral</i>)1-800- 532-3321/ 265-8610	
Wisconsin First Step (<i>24-hour information for families</i>)1-800-642-7837	

Parent Training and Support

Centro Guadalupe (<i>Catholic-based outreach service</i>)	661-3512
Centro Hispano (<i>basic needs, youth programming</i>)	255-3018
Community Outreach Program (UCP)	273-4434
Family Resource Center of Dane County	251-0355
Joining Forces for Families (<i>neighborhood intervention program</i>) For information on a JFF in your neighborhood call	242-6388
Parents in Partnership (PIP) & Youth in Partnership with Parents for Empowerment (YIPPE) (<i>leadership training for parents of kids 6-14 & youth age 14-21, who have special needs</i>).....	1-877-844-4925

Local Parent Support Groups

Autism Society of South Central Wisconsin	213-8519
Blue Crayon Foundation (<i>support group, sibling activities</i>).....	445-3831
Center for Families (<i>parent education, support groups</i>)	241-5150
Epilepsy Foundation (<i>epilepsy information; services for children with any type of disabilities</i> including: parent groups, social activities for kids, events for siblings)	442-5555
Family Support and Resource Center (<i>support groups, services</i>).....	237-7630
Madison Area Down Syndrome Society	692-7653
MAGIC (<i>Middleton Abilities Group Improving Community</i>) http://magic4ourkids.ning.com/	

Recreation, Sports and Summer Programs

Access to Independence (<i>skills, social, recreation programs</i>)	242-8484
AUSome Social Group (<i>for youth on the Autism Spectrum</i>).....	222-4378
Boys and Girls Clubs	257-2606
Challenger Little League (<i>for players w/ disabilities ages 8-16</i>) ...	239-6161
Easter Seals Respite Camp	277-8288
Hancock Center for Dance/Movement Therapy	251-0908
(MSCR) Madison School & Community Recreation (<i>after-school and summer-recreation programs for all children</i>)	204-3042
Special Olympics, Wisconsin	221-2900
Summer Camps http://www.witig.org/services-resources.html	
Three Gaits Therapeutic Horsemanship Center	877-9086
Very Special Arts (<i>leisure arts programming</i>)	241-2131
MadCity Wheelchair Sports (<i>ages 8-18</i>) ... http://www.madcitybadgers.org/	
YMCA of Dane County	http://www.ymcadaneconomy.org/
East YMCA.....	221-1571
West YMCA.....	276-6606
Northeast/Sun Prairie YMCA.....	837-8221

Special Education: Public School Districts' Administrative Offices

When calling the numbers below, ask for the special ed. services office:			
Belleville	424-3315	Monona Grove	221-7660
Cambridge	423-4345	Mount Horeb	437-2400
Deerfield	764-8261	Oregon.....	835-4000
DeForest	846-6500	Stoughton	877-5001
Edgerton.....	884-9402	Sun Prairie.....	834-6500
Madison.....	663-1607		
Madison Child Find: 663-8471		Verona.....	845-4300
Marshall	655-3466	Waunakee.....	849-2000
McFarland	838-4512	WI Heights	767-2595
Middleton –Cross Plains			829-9000

Stress, Crisis and Mental Health Intervention

Canopy Center (<i>hotline and network for parents under stress</i>)	241-4888
Catholic Charities (<i>mental health services for uninsured</i>)	256-2358
Domestic Abuse Intervention Services	251-1237/ crisis251-4445
Exchange Center for Prevention of Child Abuse (<i>home visitation and parent education services</i>)	241-3434
Family Service (<i>in-home services, family counseling</i>)	252-1320
Foundations (<i>Intensive in-home and outpatient services</i>)	424-9100
Journey Mental Health	280-2700/ 24-hour: 280-2600
Oregon Mental Health Services (<i>Intensive in-home & outpatient</i>).....	835-5050
Orion Family Services (<i>Intensive in-home & outpatient</i>).....	270-2511
Rape Crisis Center	251-5126/ 24 hour: 251-7273
UNIDOS Against Domestic Violence (<i>focus on Latino/ immigrant communities</i>)	256-9195

Specialized Transportation

MTM – <i>for those with Medicaid and BadgerCare</i>	1-866-907-1493
Laidlaw Transit	223-0610
Madison Metro Paratransit System	266-4466
Transit Solutions, Inc.	294-8747
We Care Transportation	838-8589
..... (For a full listing please call 242-6486)	